



The Pacific Language and Cultural Exchange

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## POLICIES

**Refund:** The homestay placement, application, and airport pick-up fees are not refundable unless a student is denied his or her visa. If a student has been placed, the homestay placement and the airport pick-up fees will be refunded but not the application fee. In order to receive a refund, the student will need to show proof that his or her visa was denied.

**Payment:** The monthly stipend of \$1,200 will be paid directly to the host family each month unless other arrangements have been made. If the student goes on vacation less than two weeks (14 nights), he or she will pay the total amount. If the student is gone two weeks or more, the student will pay half.

**Length of Homestay & Termination:** Students are required to stay with a host family for at least three months. However, if a student specifies that he or she would like to stay for a shorter time before the placement, this is possible.

The PLACE will make every attempt to make the best match between students and families. However, if a student is uncomfortable with his or her homestay, it is possible for The PLACE to move the student to another family.

In the event the homestay is to be terminated, the host family and student should give a 15 - day notice. If the homestay must be terminated due to an emergency (e.g., sickness or death in the family) or if The PLACE feels that the homestay has become an unsafe environment for the host or student, the 15-day notice becomes void. Reimbursement depends on each case.

**Late Fee:** There will be a late fee of \$100 for applications submitted one week prior to arrival.

**Airport Pick Up Service:** There is no airport pick up service Christmas EVE or Christmas Day.

